About Us

The Small Business & Technology Development Center (SBTDC) at Missouri State University–West Plains assists current small business owners and aspiring entrepreneurs.

Once you are a SBTDC client, you qualify for free, confidential, one-on-one business counseling sessions. During these sessions, we focus on what your business needs to survive and thrive.

Whether you are currently in business or thinking about starting a business, the SBTDC can assist you in your venture.

Since 2001, the SBTDC in West Plains has served over 800 clients producing more than 750 new jobs and retaining 770 jobs and receiving over $20 million in loans and investments.

The Center serves entrepreneurs in the seven counties across the south central Missouri Ozarks region: Douglas, Howell, Oregon, Ozark, Texas, Shannon and Wright.

Programs are extended to the public on a non-discriminatory basis. Reasonable accommodations for persons with disabilities will be made if requested at least two weeks in advance. Contact Bronwen Madden, SBTDC Coordinator, at (417) 255-7966 to make arrangements.

Missouri State University is an Equal Opportunity/Affirmative Action/Minority/Female/Veterans/Disability Employer and Institution.

To become a student, call 417-255-7955. To support the campus, call 417-255-7240.

Contact Us

Small Business & Technology Development Center (SBTDC) hosted by MSU–West Plains
Bronwen Madden, Coordinator
Naomi Minahan, Business Assistant
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http://wp.missouristate.edu/ucp/sbtdc.htm
Se habla español. 我们说中文。

The SBTDC is funded in part through a cooperative agreement with the U.S. Small Business Administration.
The SBTDC contributes to the growth of Missouri’s economy by improving the competitiveness of small businesses through education, technical assistance and coaching.

Business Training Seminars
Business training is offered for the entrepreneur looking to get started as well as for the established small business looking to improve operations and grow globally.

Seminar Topics Include:
- Access to Capital
- Agribusiness Marketing
- Business Planning
- Craft Entrepreneurship
- Financial Management Series
- Engagement Marketing & Selling Online
- International Trade Series
- Manufacturing Day in America
- Restaurant Management & Food Safety
- National Small Business Week

One-On-One Consultation
The SBTDC specializes in providing one-on-one consulting that is comprehensive and individualized to meet the particular needs of business owners and entrepreneurs. SBTDC consultants are skilled professionals with experience in many areas.

Business Teams:
- Coaches
- Economic Gardening
- Energy & Environment
- Finance
- International Trade
- Management
- Procurement
- Technology Commercialization

Business Assistance:
- GrowthWheel Assessment & Tools
- LivePlan Business Plan Development
- SBA Loan Assistance
- Industry Market Data & Research
- Small Business Resource Library
- SBTDC Newsletter

Get Your Business Online (GYBO)
Raise visibility for your business. Businesses with complete listings are 2x as likely to be considered reputable. GYBO at https://www.gybo.com/mo to register at no cost.

Technical Assistance
The SBTDC provides business training & consulting services to small businesses.

Business Training Seminars
View the full list of upcoming events at http://SBTDC.eventbrite.com

Business Counseling Sessions
Appointments available on Tuesdays, Wednesdays, and Thursdays from 1:00 to 5:00 PM or by special request*

Small Business Partners
- U.S. Small Business Administration http://www.sba.gov
- University of Missouri Extension http://missouribusiness.net
- Missouri State University SBTDC http://sbtdc.missouristate.edu
- Missouri PTAC http://moptac.net
- America’s SBDC http://www.americassbdc.org
- SCORE http://www.score.org

*Clients unable to attend regularly scheduled appointment slots may meet as time permits.

Businesses may request assistance by calling the SBTDC at (417) 255-7966 or visiting our website at http://wp.missouristate.edu/ucp/sbtdc.htm. There is no charge for one-on-one consulting but appointments are required in advance.

Let us assist you in formulating a strategy to help your company’s growth and expansion efforts!